

## Important Notice - Removal of AMTA Form Requirement A New Way to Sell Optus SIMs and Verify ID

We've made some great changes to the way Optus Prepaid SIMs are sold, and customer ID verified.

1. **AMTA Forms:** From 1 February 2016, the AMTA form no longer needs to be completed at **point of sale**. This means that ID verification is now only required **once** at the **point of activation** and **NOT** at the point of sale.

Checking identity is a mandatory requirement of the Australian Communication Media Authority (ACMA). For some time, telecommunications industry regulations have provided us with the ability to check the identity at point of activation via the Document Verification Service (DVS) - a government held database. Our new online activation process will provide customers with an even easier way of confirming their ID – as well as the ability to recharge as part of the activation process if they wish - using their credit card.

It's important that the customer enters their details exactly as shown on their ID into the activation page in order to pass the electronic ID check. If necessary, customers can take their identification to an Optus store for a visual ID check.

2. We've added a new way for customers to verify their identity when activating a SIM via the Optus activation webpage ([www.optus.com.au/activate](http://www.optus.com.au/activate)). Customers will now be able to use their **credit card as a valid form of ID** in order to successfully activate their SIM. This is in addition to the existing methods of identification - that is, a valid Australian Driver's Licence, Medicare card, or Australian or Foreign Passport (with valid Australian Visa).
3. And in case you missed it, to make things even easier, we now offer customers the following language options when activating their Optus prepaid SIM online: English, Chinese, Vietnamese, Korean, and Thai. It's as easy as just selecting from the drop-down box at the top of the activation page at [www.optus.com.au/activate](http://www.optus.com.au/activate), and then following the prompts in the selected language.

### What ID's can customers now use?

Customers can use their:

1. Australian state or territory driver's licence;
2. Medicare card;
3. Australian or foreign passport (with valid Australian visa).
4. Valid credit card or debit card (including major international credit and debit cards) online only;

### Got a question?

Give us a call on 1300 307 979 (Monday to Friday 8am – 6pm AEST) and we're happy to help.